

Student Engagement Ambassadors - Job Description

(4 Positions)

Why work with us?

Welcome Week is one of the biggest and most exciting times in the Students' Union calendar and we're looking for a team of Student Engagement Ambassadors to help make it unforgettable.

As one of our ambassadors, you'll help shape students' first experiences of the Students' Union, making sure they feel welcome, included and excited to get involved. Whether you're helping students find their way, answering questions, or bringing energy to our events, you'll play an important part in helping every student discover everything the Students' Union has to offer.

After Welcome Week, you'll continue to support the Students' Union at key events and activities throughout the year, helping us create opportunities for students to have fun and make the most of their time at university.

As part of the role, you'll be expected to be available for training and to work during Welcome Week, as well as supporting other key Students' Union events where possible. We'll share event dates in advance wherever we can, so you can plan your availability.

We're looking for ambassadors who are enthusiastic, reliable and committed to helping us create an excellent, fun, inclusive and connected Students' Union experience for every student.

Contract Type: Casual

Salary: National minimum wage

Location: Across all USW Campuses (travel between campuses will be required).

Report to: Head of Engagement

What You'll Be Doing

As a Student Engagement Ambassador, you'll:

- Be a friendly and approachable representative of the Students' Union at Welcome Week and key events throughout the year.
- Welcome students, answer questions and help them feel confident navigating campus and Students' Union activities.
- Encourage students to get involved in Students' Union events, sports, student groups, volunteering and other opportunities.
- Share your own experiences to help students feel connected and confident in getting involved.
- Support the set-up, delivery and pack-down of events, ensuring activities run smoothly.



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Students' Union

- Assist with event registration, information points, wayfinding and general event support.
- Work closely with Students' Union staff and fellow ambassadors to create an excellent, fun, inclusive and connected experience for students.
- Promote the Students' Union in a positive, professional and enthusiastic way at all times.
- Follow guidance and complete any training required to carry out the role safely and effectively.
- Carry out any other reasonable duties that support the successful delivery of Students' Union events and activities.

What we are looking for:

You'll ideally be someone who:

- Is passionate about creating a positive student experience.
- Has good communication and interpersonal skills.
- Is confident, friendly and approachable.
- Works well as part of a team and is happy to support others.
- Is reliable, organised and able to take responsibility.
- Can adapt to a busy, fast-paced environment.
- Is willing to learn, take on feedback and represent the Students' Union professionally.
- Shares our commitment to creating an excellent, fun, inclusive and connected Students' Union for every student.

Applications must be submitted by 28th August 2026. We reserve the right to close this vacancy early if we receive a high volume of applications, so we encourage candidates to apply as soon as possible.